

Community of Interest

About the CQ Health Community of Interest

The CQ Health Community of Interest is a group of consumers and community members who are interested in improving their understanding of health care and health service issues, within the Central Queensland Health catchment.

As a member of the CQ Health Community of Interest, the health service will keep you informed of issues and activities impacting on health in Central Queensland. Invites are also sent to members to participate in activities to help us develop, design and review our health service so that it best meets the needs of the community we serve.

The CQ Health Community of Interest, together with the CQ Health Community and Consumer Advisory Committee and local Community Advisory Networks, help ensure that you have the opportunity to provide informed feedback regarding health services in your local area.

Volunteering to be part of the CQ Health Community of Interest means your personal details will be added to the Community of Interest database.

Your personal details will remain confidential and will only be used by the health service for the purposes of consumer engagement activities.

You can accept or decline any offer to participate and at any given time your details can be removed from the CQ Health Community of Interest database on your request.

Membership

The CQ Health Community of Interest provides three types of participation:

1. Stay informed
2. Participate
3. Represent

(See overleaf for more detail)

How to register

You can register to join the community of interest by completing the Community of Interest registration form.

The registration form can be found:

1. Online via the CQ Health Community Hub at www.cqhealthhub.qld.gov.au; or
2. Central Queensland Hospital and Health Service facilities; or
3. At events facilitated by Central Queensland Hospital and Health Service.

When registering to join the community of interest, you will be asked to indicate the level you want to be involved in.

Types of involvement

Type of involvement	Description	Time commitment	Examples of activities
Stay informed	<ul style="list-style-type: none"> Receive health related information to keep informed on health activities and issues impacting on CQ Health. Receive invitations to free CQ Health community workshops. 	<ul style="list-style-type: none"> Suits those interested in receiving health related information to keep informed of health trends, issues and activities impacting on CQ Health. 	<ul style="list-style-type: none"> Receive CQ Health Community Newsletter
Participate	<ul style="list-style-type: none"> Help develop and review patient information materials (e.g. brochures, factsheets and posters) Be invited to focus groups or forums on particular issues or projects Be asked to complete surveys and take part in online consultations 	<ul style="list-style-type: none"> Suits those available for short periods of time. Activities may be one off or may require involvement over a defined period of time. 	<ul style="list-style-type: none"> Provide feedback on patient information brochures Participate in focus groups, working groups, one off information sessions and/or community forums
Represent	<ul style="list-style-type: none"> Participate in a formal committee(s) to provide advice and participate in decision making in health service improvement. Invitation to join the CQ Health Community and Consumer Advisory Committee (CCAC). As per participate in engagement activities membership - participate in engagement activities to provide input into health service improvement. As per receive information membership - receive health related information to keep informed on health activities and issues impacting on CQ Health and receive invitations to free CQ Health community workshops. To be eligible for appointment as a committee member, you must be registered on the Community of Interest and meet the requirements of selection criteria by providing responses to an Expression of Interest. 	<ul style="list-style-type: none"> Suits those who are able to interact with us on a regular basis by being involved in formal committees. Time commitment is approximately 2 hours per month of contact time and 2 hours per month of pre-reading and preparation. 	<p>Participate in committee meetings to provide the consumer perspective to inform:</p> <ul style="list-style-type: none"> Service improvement Service planning and design Quality and safety reviews Monitoring and evaluation

Is this for you?

You are eligible to join the CQ Health Community of Interest if you:

- Have an interest in health services issues and improvement
- Have accessed CQ Health services as a consumer or as a family member or carer of a consumer
- Have time to contribute to engagement activities
- Are over 18 years of age